**CUSTOMER JOURNEY**

1. **Registration/File Opening** (Learning Permit Issuance)
2. **Theory Lectures**
3. **Theory Test**
4. **Practical Training**
5. **Road Assessment**
6. **Yard Assessment**
7. **RTA Yard Test**
8. **Road Test**
9. **License Issuance**

**REMARKS**

- **Required Documents are (as per RTA):**
  - Original Emirates ID
  - Visa page copy
  - Valid NOC (must be addressed to RTA)

  Note: Learning Permit will be issued only upon approval of the RTA and must be carried along at all times during lectures, training and tests.

- **Theory lectures can be attended remotely through online (e-learning room available at our Head office) and lecture rooms at our head office.**
  - 8 lectures are mandatory for LMV, HVB & MOT
  - 9 lectures are mandatory for HVT
  - 2 lectures are mandatory for HFL & LFL

- **After completion of the above lecture, student must pass the theory test to advance to practical training. This test consist of 40 questions in different driving conditions,**

- **Student must attend the training as per the course requirement.**
  (For more clarification and guidance please contact our receptionist.)

- **After completion of the required training hours the student will be recommended for assessment test to evaluate his driving skills in order to advance to Smart Yard Test. It will be conducted by the Institute examiners approved by the RTA.**

- **In this assessment the student must pass all the 5 maneuvers (Parallel, Garage, Slope, Emergency and Angle). This will consists both assessment and a training to assist on the better result in passing the RTA Smart Yard Test**

- **Student must pass the 5 Maneuvers to advance to the final road test this test will be conducted by the RTA examiners.**

- **The final step on your Journey to your license. This is being monitored and conducted by the RTA**

- **License will be issued upon passing the road test and clearing any pending dues.**

**LOCATION**

- Head office/branches/Online
- Theory hall & E-learning room at Head office/or online (anywhere)
- Theory test room Head Office
- Head office/ and selected branches
- Head office
- Head Office (Smart Yard Area)
- Test & licensing Dept. Head office
- Test & licensing Dept. Head office
- Test & licensing Dept. Head office

For more inquiries please contact: 048855118
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Or visit our website: www.drivedubai.ae